

## CERTIFICATE

## Medikal Turizm Derneği

Tunalı Hilmi Cad. Buğday Sok. No: 2/8 Kavaklıdere Ankara Turkey

The above-mentioned organization implements and maintains a management system in the following scope, and its compliance with the standard has been approved by KingCert.

## ISO 10002:2014

**Customer Satisfaction Management System** 

Scope: All Medical Tourism Activities

This certificate is valid during above mentioned company perform the requirements of ISO 10002:2014 standard and fulfill all responsibilities to KingCert.

Certificate Publication Date: 26.11.2018

Cert. Last Issue Date : 26.11.2018 Cert. Expiry Date : 25.11.2019 Cert. Period Exp. Date : 25.11.2021 Certificate Number : A-181139





KingCert International Certification DOO Bandzovo Brdo, Ul. Rifat Burdzevio. Bb. 84310 Rozaje Montenegro info@KingCert.me FR.25. / 01.09.2017 / --/ 00

Hereby, KingCert International Certification D.O.O., certifies that the above stated company have the appropriate management system according to the requirements of the above standards. This certificate is valid for three years as long as the system effectively maintained and surveillance audits are carried out. The validity of the certificate can be checked through www.KingCert.me. The certificate is property of KingCert International Certification D.O.O. and shall returned if requested.